

Product brochure

Club management for golf and country clubs, owned outright.

One tee sheet for the web, the member app and the desk, and one member account for the course and the clubhouse. Bought once and owned outright.

One tee sheet	The web, the app, the desk and the starter book on it.
One member account	Rounds, buggies and clubhouse spend on one statement.
The club's own app	Booking, the statement and the card, under the club's name.
Owned outright	Bought once and run in the club's own environment.

What it does

The tee sheet

Members, guests, the front desk and the starter all book against one sheet, and the club's booking rules and rates are applied by the system, not remembered at the counter.

Every tee time on one sheet	Each course side by side, with member, guest, competition, blocked and open slots told apart at a glance. A booking opens beside the sheet with the flight, the guests and their fees, caddies, buggies and notes. Check in, move, add a player or cancel from the booking. A waitlist for full times, offered the slot when one opens.
The club's rules and rates	The golf office sets the book-ahead windows, the tee interval, first and last tee, the cancellation cut-off and no-show charges, and members only see times they can book. Changes take effect when published. Member, member's guest and visitor rates. Weekday and weekend rates, for 18 or 9 holes. Green fees, buggies and caddies on one rate card.
Blocks and delays	Times blocked for a competition, maintenance, a society or corporate day, a clinic or weather leave the member app, and booked members are told. Delay All moves every flight not yet sent off by the same amount and tells the players.
Check-in and the first tee	Members check in with the app's QR at the desk or a self check-in kiosk, and the starter sees who has arrived, with each player's caddie and buggy, before sending the flight off with one button. The whole flight in one pass. Guest fees shown and charged at check-in. A screen at the first tee, run from the sheet.

Caddies, buggies and guests	Caddies are assigned in rotation order, with a member's request for a named caddie shown first. Buggies are assigned to the flight from the fleet board, and each member's guests are counted against the club's limits at booking and again at check-in.
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Membership

One record per member carries the category, dependants, handicap, status and statement, and every change is recorded against the member with who made it.

One record per member	Category, status, handicap, statement balance, bookings, family, notes and the audit history on one record, with the card and contact details staff ask for most at the side. What the member can do today, with the club's rules applied. Everything the member or the club did to the account. The digital card, the phone it is on, and card reissue.
Categories, dependants and status	Each member carries a category, dependants and a status the club defines, such as active, in arrears, suspended or resigned. Subscriptions are billed by category, and status changes are recorded with who made them.
From application to approval	An application starts on the club website, with the applicant's documents uploaded there and the proposer and seconder endorsing in the member app. The membership office sees where each applicant sits and how long they have waited. Documents, fees and the proposer's and seconder's standing checked. Every decision confirmed with what happens next. Approval issues the member number, the digital card and the app invitation.
Find any member	One search across name, member number, handicap number and mobile, saved views for the lists each team uses, and a message or statement sent to a selection.

The member app

Members book, pay their statement, show their card at the gate and read the club's notices on their phone or the club website. The app carries the club's own name, icon and colours.

Book from the phone	Open places for each day and time, players found by name or number, guests added as part of the booking, and the buggy, caddie and every fee shown before the booking is confirmed. A waitlist when a time is full. The cut-off and any charge shown before cancelling. Tables, courts, the range, the spa and event tickets booked the same way.
The statement and Pay Now	The balance and due date first, every charge by date or by outlet, the PDF, and Pay Now with FPX or card. A failed payment says nothing was charged and gives a reference.
The digital member card	A member QR that refreshes on a timer, opens at full brightness for the scanner, and keeps the last code for use without signal. A screenshot of an old code does not work.

Handicap, scores and caddies	The handicap index from the national handicap system, competition entries, scores entered hole by hole and attested by the marker in their own app, and a caddie assessment after the round.
Notices from the club	Booking reminders, announcements and promotions in one inbox, with a switch for each kind and a choice of English or Bahasa Malaysia. The club writes each notice in one composer, aimed by category, with the reach shown before it goes out.

Member billing

Every round, buggy, caddie and clubhouse bill posts to one member account, and the monthly run turns it into a statement the member can pay from the app.

One account for the course and the clubhouse	Guest green fees, buggy and caddie fees, outlet bills, range bookings and event tickets post to the member account as they happen. Subscriptions post on the billing day.
The monthly run	The run is shown step by step, so finance can see it is safe before anything reaches members. Nothing is sent until the run is published. Charges locked at the cut-off. Subscriptions billed by category. Statements built and previewed. Exceptions reviewed. Published to the app and by email.
Statements in the app and by email	Statements land in the member app with Pay Now and go by email as a PDF. Members with no email go on a print list, and bounced emails come back as exceptions.
Ageing, reminders and suspension	Balances are aged live. Reminders go to the app first and by email if unread, booking and charging are suspended at the day the club sets, and both come back on their own when the balance is paid in full. Late charges on their own statement line. Payment plans and disputed balances held apart. Write-offs and rule changes need two approvers.
Payments and the books	Members pay by FPX or card in the app, or at the club's accounts counter. A daily journal of billing, receipts and write-offs goes to the club's accounting system.

The clubhouse counters

Every outlet runs on asasi pos with the same layout. A member charge is a scan of the app's QR, and it lands on the statement the member already sees.

Charge to the member	The server scans the member's QR from the app. The name, member number and account status show before the charge, so no chit, signature or keyed-in number is needed. Charge to the member, card, DuitNow QR or cash. Service charge and SST shown as the receipt shows them.
The receipt matches the statement	The receipt goes to the member's app at once and printing is optional. The receipt number carries the date, outlet and ticket, so the statement line and the till agree.

When an account cannot take charges	The counter is told to take card or cash, without the member's account details on the screen, and a reference lets the office find the attempt.
Orders from the app	Members order to their table or to the halfway house in the app. The outlet works each order from new to served, and the charge is made when it is served.
Hours and booking rules per outlet	Opening hours, special hours, capacity and table booking rules are set for each outlet, and the app reads them as soon as they are saved.

Club reporting

Management sees the month on one dashboard, and every report reads the same live data as the consoles the staff work on.

The month on one dashboard	Rounds played, tee sheet utilisation, F&B revenue, member receivables and app adoption against the same period last year, with the approvals waiting on management listed oldest first. Membership mix by category. Covers and takings for each outlet today. Caddie and dining ratings, with low ratings to follow up.
How full the course was	Occupancy for each course, the range, buggies and caddies: what was booked against what was played, the hours that sell out, the hours that sit empty, and the rounds lost to no-shows and late cancellations. Who fills the course: members, guests, visitors and competitions. Against the same period last year. Sent by email on a schedule.
One report library	Golf, F&B, membership and finance reports, each with a chart and a table. Every report exports to CSV, spreadsheet or PDF, or goes by email on a schedule, and every export is written to the audit log. Rounds by course and tee sheet utilisation. Outlet sales, covers and average spend. Membership movement and the applications pipeline. Receivables ageing, collections and payment channels.
The day, on the books	Guest fees collected show against expected, outlet takings come from the counters, and a daily journal of billing, receipts and write-offs goes to the club's accounting system.

Who it's for

Members	Book a tee time, pay the statement, show the digital card at the gate and read the club's notices, in the club's own app or on the club website.
The starter and the desk	The tee sheet, check-in, the starter's call list, caddies, buggies and the guest register on one console for the day, so the desk and the first tee work from the same picture.
Membership and finance	Member records and applications, the monthly statement run, receivables, reminders and write-offs, and the daily journal to the club's accounting system.

Club management	The month on one dashboard: rounds, utilisation, F&B revenue, receivables and app adoption, with the approvals waiting, the club's rules and rates, and the roles each team works under.
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A day at the club on asasii club

06:45 The first flight	The starter sees who has checked in, with caddies and buggies, and sends the flight off.
07:40 Check-in	A member scans the app's QR at the desk or the kiosk, and the whole flight checks in.
08:10 A guest at the desk	The guest's green fee shows first and goes on the host member's account.
09:30 An order at the turn	A member orders to the halfway house in the app. The bill posts when it is served.
13:00 Lunch on the account	The server scans the member's QR, and the charge lands on the statement.
15:30 Rain delays the sheet	Delay All moves every flight not yet sent off, and the players are told in the app.
23:00 The day closes	Rounds and takings are on the dashboard, and the day's billing goes to accounting as one journal.
Month end The statement run	Charges are locked, subscriptions billed, and statements published to the app and by email.

A licence, not a monthly subscription

The club buys the system and keeps everything it records. idataraya is paid to customise, install and maintain it.

	A hosted club system	asasii club
Who owns the software	The vendor; access ends with the subscription	The club, outright
Where member data lives	The vendor's cloud	The club's own environment
Rules, rates and categories	Within the vendor's standard settings	The club's own, customised by idataraya
The club's other systems	The integrations the vendor offers	A documented API, open to any of them
What it costs	A subscription for as long as the club uses it	A licence, plus a yearly fee with defined response times

Security and Malaysian compliance

PDPA 2010	Member and staff data stay in the club's own environment.
MyInvois e-invoicing	Counter receipts on asatii pos can become MyInvois e-invoices on request.
MFA for staff	Every staff account signs in with multi-factor authentication.
Roles and permissions	Each role sees and changes only what the club allows.
Audit trail	Every change, approval, export and sign-in is recorded and cannot be edited.
Card data	Card payments go through the club's own acquirer, and card data stays with it.

Services

Rollout plan and proposal	Send the number of members, the courses and outlets, and how tee times are booked today. An engineer replies with a rollout plan, an integration list and a proposal, with go-live planned around the club's competition calendar.
Installation in your environment	asatii club runs in the club's own cloud account or data centre. idataraya installs it, hardens it and keeps it current, and the club's team holds the keys, the backups and the data.
Support and maintenance	One team looks after the system, the member app and the counters for the life of the agreement. Severity-based response times, measured monthly. Continuous monitoring from within the club's environment. A drilled backup and restore. Software updates and the club's customisations under the yearly agreement.
The yearly agreement	Software updates, the customisations made for you, monitoring, and severity-based response and restoration targets. Hosting stays with you. It is a yearly fee, not a share of green fees or clubhouse takings.

Talk to our team

Send us the number of members, the courses and outlets, and how tee times are booked today. An engineer replies with a rollout plan, an integration list and a proposal.

Send us	The number of members, The courses and outlets, How tee times are booked today
You get back	A rollout plan, An integration list, A proposal
Email	info@idataraya.com
Website	club.asatii.com/contact/

asasii club is a product of idataraya Sdn Bhd (1263428-K), Kuala Lumpur. Deployed in the client's own environment, customised and maintained by idataraya. info@idataraya.com · club.asasii.com